



ASSISTANCE DOG POLICY



- 1 The University of Law's Student Preparation, Attendance & Online Submission Policy has been informed by the Quality Assurance Agency's Quality Code for Higher Education, specifically the Advice and Guidance for Enabling Student Achievement. The QAA's Quality Code is the definitive reference point for all UK higher education institutions and sets out how academic standards are established and maintained and how the quality of learning opportunities are assured and

Assistance Dog Policy



- 16 The University will provide information for staff and students outlining how to interact with the Assistance Dog and their owner (as set out below).
- 17 The University's Disability Support Service will ensure teaching staff and students are aware of the Assistance Dog by providing this policy including details of how to interact with the Assistance Dog, section 20 below.
- 18 The Disability Support Service



- 23 Complaints about Assistance Dogs/others should initially be raised with the Disability Support Service in seeking a resolution. The complainant also has the right to escalate the concern via the formal complaints procedure.

Responsibility for the provision

- 24 Responsibility for the implementation of this provision lies with the University’s Operations Function.

Monitoring and evaluation of the provision

- 25 Responsibility for reviewing and evaluating the effectiveness of Assistance Dog Policy lies initially with the Disability Support Service. Formal responsibility for monitoring and evaluation of this provision lies with the Academic Board.

Version history

| Version | Amended by | Revision summary | Date |
|---------|------------------------------------|-------------------------------------------------------------------|------------|
| V1.0 | Disability Support Service Manager | Initial drafting | 20/06/2016 |
| V1.1 | Legal Team | QA group | 29/06/2016 |
| V2.0 | Disability Support Service Manager | Review and update | 20/12/2018 |
| V2.1 | Disability Support Service Manager | Minor amends following review by Head of Student Support Services | 20/12/2018 |
| V2.1 | | Approved by Academic Board | 14/02/19 |
| V2.2 | Registry Officer | | |